# Description information

## Home

Knowledgedoc provides technical writing and business analysis services to assist companies to preserve their knowledge and maximise efficiency. Knowledgedoc produces documentation across a variety of industries for a variety of applications.

## Documentation Services

Knowledgedoc provides a variety of documentation services for companies including policies and procedures, training materials, promotional materials, website content, IT documentation, engineering documentation, user guides, online help and occupational health and safety documents.

## Software documentation

Knowledgedoc provides documentation services for software applications. Knowledgedoc can provide documentation for a variety of purposes, from user and training manuals to technical specifications.

## Policies and Procedures

Knowledgedoc works with a variety of organisations to design, write, update and maintain policies and procedures, and standard operating procedures.

## Early Learning Procedures

Knowledgedoc has developed procedures for Family Day Care services which we provide and maintain for businesses on a subscription basis.

## Methodology

Knowledgedoc has developed a twelve stage methodology for producing documentation. This methodology ensures we approach projects in a consistent and efficient manner.

## Methodology details

Knowledgedoc has developed a detailed documentation production methodology. This methodology ensures we approach projects in a consistent and efficient manner.

## Documentation Formats

Knowledgedoc can produce documentation in a variety of formats including PDFs, Microsoft Word documents, online help and a mobile web application that works on tablets and smart-phones.

## KdAssist

KdAssist is a web application developed by Knowledgedoc to display content on smart-phones, tablets and desktop computers.

## Business Services

Knowledgedoc offers a number of services for organisations including business process analysis, business continuity planning and knowledge management services

## Business Process Analysis

Knowledgedoc offers business process analysis services to organisations to increase the running efficiency of the business.

## Business continuity plans

Knowledgedoc offers business continuity services to assist organisations to resume normal processes as quickly as possible after a disruptive incident.

## Knowledge Management

Knowledgedoc assists companies to identify critical business knowledge and assist in documenting this knowledge.

## Serviced Offices

Rent small serviced offices in Wheelers Hill from only $165 a week plus GST.

## About Us

Knowledgedoc is a small business that focuses on providing technical writing and knowledge management services for other companies.

## Our Team

Meet the Knowledgedoc team - Neil, Sue, Richard and Rachel. The Knowledgedoc team has experience across a broad range of fields that allow us to produce quality documentation for a variety of areas.

## Recent Customers

Knowledgedoc's recent and current customers are across a range of industries.

## Careers

Knowledgedoc is a small business that believes the success of our business is dependent on the happiness and continuous professional development of our employees.

## Internship program

Knowledgedoc runs an internship program for students or recent graduates looking to gain experience in the technical writing industry.

## Blog

Knowledgedoc's articles about writing and editing, the technical writing profession and tips for producing good documentation.

## Blog Articles List

List of Knowledgedoc's past articles about writing and editing, the technical writing profession and tips for producing good documentation

## New Blog Announcement

Knowledgedoc is releasing a new blog. The blog will contain news and announcements as well as articles about writing and editing, the technical writing profession and tips for producing good documentation.

## Article – Technical Writer Personality Types

A discussion of Andrea Werner's article about technical writer personality types.

## Article – Software Documentation – how much or how little?

How much or how little documentation is required for software applications.

## Article – TC Rex

The implications of the distribution of ages in the technical writing profession.

## FAQs

Frequently asked questions about Knowledgedoc's writing services.

## Legal

Knowledgedoc's legal policy and terms and conditions for used of the website.

## Privacy

Knowledgedoc's privacy policy.

## KD guarantee

Knowledgedoc guarantees the quality of our work.

## Site Map

Navigate around the Knowledgedoc website.